

Gate Way to Rann Resort - Dhordo

Regular Months (October 24, November 24, February 25 , March 25) Resort Starting From 28-10-24

Rs: 4500 + 12% GST = 5040 Rack rate | 10 Bhunga | Maximum 3 Persons Allowed.
Rs: 6500 + 12% GST = 7280 Rack rate | 20 Bhunga [Type A/B - 20 Bhunga] | Maximum 4 Persons Allowed.
Rs: 1000 + 12% GST = 1120 Rack Rate | 5 Years or Elder than that Consider as an Extra Person
NOTE: These tariffs are Inclusive with Dinner and next day morning Breakfast (MAP BASIS) and Cultural Program at Night

Premium Months (December 2024 & January 2025)

Rs: 5500 + 12% GST = 6160 Rack rate | 10 Bhunga | Maximum 3 Persons Allowed.
Rs: 7500 + 12% GST = 8400 Rack rate | 20 Bhunga [Type A/B - 20 Bhunga] | Maximum 4 Persons Allowed.
Rs: 1000 + 12% GST = 1120 Rack Rate | 5 Years or Elder than that Consider as an Extra Person
NOTE: These tariffs are Inclusive with Dinner and next day morning Breakfast (MAP BASIS) and Cultural Program at Night



BHUNGA AC



DARBARI BHUNGA AC



BHUNGA AC



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BOOKING POLICIES

- Travel agents are strictly advised to deposit the full amount of all their booked Bhungas within 72hrs. Failure to do this will result in spot cancellation or restriction of all their future bookings by the system and/or Gateway to Rann Resort management.
- Newly Register Travel Agent have to give minimum 10 rooms bookings without T.A.C after that only we will add them in our agency list and they will start to get T.A.C.
- If any suspicious booking and/or blocking of bhungas found, we reserve the right to cancel that booking.
- Reservations will only be considered when 85% of the booking amount, deducting TAC of 15% is made by travel agents.
- Any cancellation requests by travel agents shall only be considered through the online booking system. We will make cancellation deduction on our 100% room tariffs, not on 85% amount which we received from travel agents.
- No invoice or receipt shall be given to guests checked-in via any travel agents. It is the travel agents to provide it to their guests.
- It will be mandatory for all the guests booked by travel agents to bring a Confirmation Voucher of their respective bookings on travel agent's letterhead duly stamped and signed.
- It is mandatory for an agent to provide agency voucher to their guest that must include booking ID as assigned by our booking system.
- It will be **Travel Agent's Responsibilities to provide all the important details** regarding White rann permission/ nearby places/ Resort's Rules & Regulations and Our Booking Policies.
- Gateway to Rann Resort admin staff is not responsible to get guests any permission.
- Jain Food available only on request while making the reservations and a total number of persons for Jain Food.
- Travel agents shall strictly advise their guests to maintain check-in, check-out, and dining timings.
- Please do not request flexibility on check-in, check-out, and dining timings.

- Campfire is strictly not allowed within Bhungas and resort premises.
- Please do not request for the campfire.
- **Each guest is required to carry their Photo Identity with them. It is the Agency's responsibility to inform their guests strictly. as they are coming to the Last Village of INDIA and Notify Area. so, we have to maintain 100% Records instructed by Government.**
- Smoking is not allowed inside any Bhungas.

Camel Cart Safari and Cultural Program are subject to availability.

GST (GOODS & SERVICE TAX) POLICY

- We are applying GST on our Bhunga's Tariff as per Gujarat State Rules. (9% CCST & 9% SGST = 18% GST).
- Guests are requested not to make any requests to do any changes in GST Format inside Invoice. We are Located in Gujarat State and We have to follow CGST + SGST.
- If Any Guests have Their GST No. and they are willing to add in the invoice for GST refund Procedure. Then please do inform to the Reception at the time of Check In. Once we out our Invoice then we won't be able to add your GST No. Computerized. In that case, we will add manually.
- Any Guests from other State willing to add Their GST No. for GST Refund Procedure. We Won't be able to show any other GST (Apart From CGST+SGST). As we are taking CGST = SGST and We are paying to GST Department in that format according to Gujarat State GST Law.

CHILDREN POLICY:

- Children below 5 years stay complimentary in the Bhungas with the parents without any charges.
- 5 Years Old or Above 5 years will be counted as an Extra Person.

CANCELLATION POLICY:

- 30% of the total amount if canceled before 30 days of scheduled arrival.
- 50% of total amount if canceled before 15 days (but less than 30 Days) scheduled arrival.
- Less than 15 days or No Shows – NO Refund.
- After Check-in to resort if any cancellation for same day or next day guests has to pay the full amount as per the current tariff.
- No refund will be provided on booking of extra beds if canceled individually.
- We will make cancellation deduction on our 100% room tariffs, not on 85% amount which we received from Travel Agency.
- Change in Name and/or check-in/check-out date, or category of bhunga will be treated as a cancellation.

After Confirm your booking if you are making Cancellation by Any Reason, We have to Strictly follow our Cancellation Policy in any case as this is a reasonable Resort. Please do not make any special request to consider as a special case.

FOOD AND BEVERAGES POLICY:

- Dinner & Next Day Morning Breakfast (**MAP PLAN**) offered is complimentary and will be served as per our fixed traditional menu.
- Breakfast, dinner will be served at a usual right time. **Lunch will be available at additional cost but as per dinning timings.**
- Guests are requested to reach the dining hall on time.
- Jain food only available on request while making your reservation. Do list us the vegetables you do not prefer. We are Not Providing "CHOVIYAR".
- No food will be served inside the bhungas.
- For Lunch, Guests have to directly pay By cash at the dining. For lunch payment, we don't accept at the reception.
- We will not be able to add your lunch payment in our invoice as we are serving MAP Plan. For Lunch Payment, you will get the Separate bill in the Dining Area once you make the payment.

DINING HALL HOURS:

- Breakfast: 07:30am to 09:30am
- Lunch: 01:00pm to 03:00pm **(On Additional Cost) (200/-Rs Per Person) (Not available on check out day)**
- Dinner: 08:00pm to 10:00pm

OUR LIABILITIES & LIMITATIONS :

- Due to natural hazards, accident, the breakdown of machinery, or equipment, a breakdown of transport, weather, sickness, political closures or any unexpected incidents.
- We shall not be responsible for any loss, injury or damage to person, property, or otherwise in connection with any accommodation, transportation or other services, resulting - directly or indirectly - from any act of GOD, dangers, fire, accident, breakdown in machinery or equipment, breakdown of transport, wars, civil disturbances, strikes, riots, theft, pilferage, epidemics, medical or custom department regulations, defaults, or any causes beyond our control.
- We do not have any insurance policy covering the expenses for an accident, sickness, loss due to theft, or any other reason.
- Visitors are advised to seek such insurance arrangements in their home country/city of origin.
- All Baggage and Personal Property/s at all times are at the client's risk.

Gateway to Rann Resort is built to show the actual culture, and custom of the people of Dhordo village. Bhungas at the resort are built traditionally which shall give our guests the flavor of local lifestyle with comfort while guests stay in the resort. We request our esteemed guests not to compare this resort with any star-rated hotels or resorts. Our aim is simply to render and realize our guests the glimpses of Gateway to Rann Resort.